

# Protect Yourself From the Unexpected

Repair	Today's Average Cost Without XtraRide®	Projected Average Cost In 3 Years Without XtraRide®
Roof-Mounted A/C	\$ 962	\$ 1,034
Awning System	\$ 850	\$ 915
Brakes	\$ 761	\$ 818
Frame	\$ 1,377	\$ 1,480
Fresh Water Pipes	\$ 131	\$ 141
Generator	\$ 761	\$ 818
L.P. Gas System	\$ 126	\$ 136
Power Steps	\$ 368	\$ 396
Refrigerator	\$ 1,771	\$ 1,904
Slide Out System	\$ 872	\$ 937
Water Heater	\$ 886	\$ 953
Waste System	\$ 723	\$ 777

\*Repair cost estimate based on Protective's internal adjusted claims data. (2010)

\*\*Based on 2.5% inflation per year.



## Personalized Customer Service

As an XtraRide Service Agreement holder, you receive personalized customer service in the event you have an unexpected mechanical failure that is covered under your plan.

## Experience

Our many years of experience provide you with a quality product designed to meet your needs, offering you greater peace of mind.

For inquiries please contact:  
2345 Waukegan Road, Suite 210  
Bannockburn, IL 60015

Claims: 888.756.5529

Emergency Road Side Assistance, Concierge Services and Tire & Wheel Assistance: 866.815.5207

All other inquiries: 800.323.5771

The XtraRide Service Agreement Programs are administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide Service Agreement Programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071.



XRTTB (1/10)



## Worry Free Traveling

Extended Protection for New and Used Towables

## Protect your towable with an XtraRide® Service Agreement.



Extend the length of coverage for mechanical breakdown repairs beyond the manufacturer's warranty with a Protective XtraRide Service Agreement. You can also increase the resale value on your towable since the

agreement is easily transferable. The XtraRide Service Agreement Program will provide exceptional service and efficient claims handling.

## All Coverage Plans Include These Additional Benefits\*:



### Towing / Road Service (Sign & Drive)

Provides reimbursement for towing up to \$1,000 per occurrence. All benefits are extended to the tow vehicle. Please see your coverage booklet for details. Emergency Road Service provides reimbursement for up to \$300 per occurrence. Emergency Road Service Includes:

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service



**Service Call Reimbursement** - Up to \$200 per occurrence (not all repair facilities offer service calls).



**Travel Expenses** - Up to \$200 per day for meals and lodging, maximum \$1,000 (5 days).



**Food Spoilage** - Up to \$100 per occurrence.



**Fuel / L.P. Gas Replacement** - Up to \$100 per occurrence.



**Pet Benefit** - Up to \$100 per occurrence for pet removal, transporting, handling and boarding expenses (applies to domestic animals and horses).



**Airtax Services** - Up to \$250 per occurrence when a repair is delayed more than three days.



**Concierge Service Benefits** - Available 24 hours per day / 7 days a week.

- **RV Technical Assistance**
- **Service Assistance Options** (Repair Facility Locator Service)
- **Concierge Services Include:**
  - ATM & Business Locators
  - Car Rental / Hotel / Restaurant Reservations
  - Rental Car Return
  - Guaranteed Hotel Check-In
  - Flight / Hotel Rebooking - During An Emergency
  - Missed Connections Coordination
  - Emergency Return Travel Arrangements
  - Turn-By-Turn Driving Directions
  - Traffic Reports, Restaurant / RV Campground Referrals
  - RV Storage Facility Locators
  - RV Personal Delivery Service
  - Prescription Delivery
  - Wireless Device Assistance
  - Historical Site & Pet Care Locators
  - Golf Course Tee Time Reservations / Referrals
  - Ticket Coordination (Theater / Music / Sports)
  - Local Activities Calendar



**Deductible Reduction** - \$25 deductible reduction if Towable is returned to selling dealer for repairs.



**Manufacturer's Deductible** - Up to \$100 per occurrence.



**Transferable Coverage** - All the benefits and coverages of your service agreement are fully transferable to a subsequent private owner (subject to qualification and transfer fees).



**Repair Services** - Repairs can be performed by the dealer who sold you the service agreement or at most authorized repair facilities in the United States and Canada.



**Customer I.D. Cards** - You will receive two wallet-size I.D. cards within 60 days after the purchase of your service agreement.



**Claim Assistance** - You will have access to a claims specialist to assist you should a covered mechanical breakdown occur.



\*Certain additional benefits may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.

An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.





# Choose the service agreement plan that's right for you.

# Platinum Coverage

## Standard Trailer Only Coverage

### Chassis Frame

All components in the lift crank system (for pop-up and hi-lo campers); brackets; coupler; hubs; jack; spring hangers; welds; wheelbase frame landing gear; and winch stand.

### Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; gauges; generator electrical components; head and/or cylinder block if damaged by the failure of an internally lubricated part; hydraulic door; interior monitor/control panel; inverter; P.C. board(s); power step system. Note: coverage is only available for power step systems which are factory installed or factory approved dealer installed.

### Suspension

Actuators; coil and leaf springs; rubberized suspension components; spindles, axle shafts; and wheel bearings.

### Brake System

Backing plates; drums; hydraulic or electrical brake actuators; and master cylinder.

### Seals & Gaskets

Seals, gaskets and sealing boots for listed covered components, except as listed in the service agreement.

## Standard (Live-In) Trailer Coverage

Covers the following component groups in addition to the component groups listed above:

### Water Heater

Burner assembly; control panel; electronic ignition assembly; fittings and connections; gas valve; heating elements; P.C. board(s); switches; tank; thermocouple; thermostat; and wiring harness.

### Waste System

Fittings and connections; gate valves; holding tanks; shower; sink(s); and toilet.

### Fresh Water System

Compressor; faucets; fittings and connections; traps; water lines; water pump; and water tank.

### Air Conditioning/Ventilation

Accumulator; blower motor; capacitors; compressor; condenser; control panel and P.C. board(s); ducts; electronic module; evaporator; expansion valve; heat strips; heat pump; pressure cycling switch; receiver dryer; relays; switches; thermostat; and ventilation fans.

### Range & Oven

Burner assembly; burner valves; fittings and connections; microwave oven; P.C. board(s); power hood; thermocouple; and thermostat.

### L.P. Gas System

Fittings; gas lines; gauges; mounting brackets; pig tails; regulators; shut-off system; and valves.

### Heating System

Blower motor; burner assembly; furnace ignitor; gas valve; heat pumps; heat strips; L.P. fittings and connections; P.C. board(s); thermocouple; and thermostat.

### Refrigerator

Burner assembly; cooling unit; igniter; L.P. fittings and connections; P.C. board(s); thermocouple; and thermostat.

## Optional Coverage Packages\*

### Deluxe Components

Alarm sensors; awning mechanism (excluding cover); carbon monoxide/smoke detectors; central locking system; central vacuum cleaner system; compass; dishwasher; door handles and lock; door hinges; electrical outlets; electronic/remote entrance; external barbecue; external nuts, bolts, washers and lock washers will only be covered in conjunction with covered repair; freezer; garbage disposal; ice maker; interior/exterior light fixtures (excluding bulbs); kitchen center; rear monitor system; spot light system; thermometer; trash compactor; and washer/dryer (excluding belts and hoses).

### Leveling Jack System

All electrical, hydraulic and mechanical components of the coach leveling jack system are covered. Note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed.

### Slide-Out Room(s)

All electrical, hydraulic and mechanical components of the coach leveling jack system are covered. Note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed.

### Audio/Video

Antenna motors; rear stereo system (excluding speakers); TV (27" or less); and VCR/VCP.

\* Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on your service agreement.

## Platinum Coverage

**XtraRide® Platinum Coverage protects all components except those identified in the coverage booklet as excluded. This means all component groups listed in Standard Trailer Only and Standard (Live-In) Trailer Coverage as well as the Optional Coverage Packages are included.**

**The following is a list of some of the many additional components covered under the Platinum Plan:**

- Assistive Devices
- Automatic Winterize Systems
- Auxiliary Power Breakers & Wiring Harness (new units only)
- Awning Hardware
- Awning Motor
- Awning Wind Sensor
- CD Changer (factory installed)
- Ceiling Fans (factory installed) (motor only)
- Complete Aqua-Hot Heating System

- Control Panel for Inverter
- Converter/Inverter Complete (except fuses)
- Data Ports
- Dual Cassette Player (factory installed)
- DVD Player (factory installed)
- Electric Fireplace
- Refrigerator/Icemaker Door Seals & Exterior Door (broken metal only)
- Monitor Panel and Harness
- Front Door Locks
- Jake Brakes
- Navigational System (factory installed)
- Phone Jacks
- Plasma/LCD TV (factory installed)
- Satellite Radio
- Satellite System
- Security Systems (factory installed)
- Outside Shower System (metal only)
- Sleep Number Beds
- Tire Pressure Monitor
- TV (any size)
- TV Antenna (factory installed)
- Weather Center (factory installed)
- Web TV (factory installed)

## Optional Tire & Wheel Program\*

The Tire & Wheel Program provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc.

These repairs can be expensive, so why not be prepared for the serious damage the road can cause to your vehicle's tires and wheels?

The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes\*\*

\*Program may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.  
\*\*You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

No Deductible  
No Pro-rata

See your coverage booklet for exact terms, coverages and exclusions.